



20/02/2022

SAMBOJA LODGE GUEST REQUIREMENTS

In accordance with the implementation of the Community Activity Restrictions (PPKM) described by the government of the Republic of Indonesia, guests arriving at the Samboja Lodge are required to present documents proving they meet the following requirements for entry:

INFECTION	PROOF OF VACCINATION STATUS	NEGATIVE COVID-19 TEST	
		RT-PCR	Antigen Swab
Overnight Guest	Full Vaccinated (2x doses)	1x24 hour	On the day of visit to Samboja Lodge
Day Visitor	Full Vaccinated (2x doses)	1x24 hour	On the day of visit to Samboja Lodge

- COVID-19 tests must be undertaken at official health facilities that are listed here and guests must ensure that their test results are available on the Peduli Lindungi mobile application prior to arrival.
- Vaccination certificates must also be presented on the Peduli Lindungi mobile application.
- Guest under 12 years old are not advised to visit the Samboja Lodge.
- All documents must be presented at the security gate before entering the Samboja Lodge area.
- If any guests fail to present all required documents at the security gate, **they will not be granted access to the Samboja Lodge area**, even though their booking is already confirmed.
- For Day Visits, groups cannot exceed 20 people in size. If one group exceeds 20 people, the booking must be spread across multiple time slots.
- **Samboja Lodge is only renting out 50% of the guest rooms until further notice.**



General Safety Precautions

Your health and safety always our top priority. To ensure that the highest standards of safety and hygiene are maintained at all times, here are some safety measures that must be adhered to during your visit to Samboja Lodge and the surrounding area.

- **WEAR TWO FACE MASKS AT ALL TIMES**

All guests and staff are required to wear two of their own face masks all the time (covering mouth and nose) while in the Samboja Lodge area. Guests without a mask will be denied entry. At minimum, one of these masks must be a 3-ply surgical, N95, or KN95 mask.

- **TEMPERATURE SCREENINGS** will be required at multiple checkpoints in the Samboja Lodge area. The acceptable temperature range is 36.0°C to 37.3°C.
- **SOCIAL DISTANCING** will be enforced with floor markers in queuing areas, including at the check-in counters, in the lobby, in the restaurant, and in other common areas.
- **CLEANING AND DISINFECTION**

All areas within Samboja Lodge go through regular, thorough disinfection.

The disinfection products that are used to clean our Lodge are all approved by the Ministry of Health of the Republic of Indonesia. In addition to regular disinfection, all Lodge areas (common areas and rooms) also use HEPA (High Efficiency Particulate Arresters) Ionizer filtration systems which filter 99.9% of dust particles and airborne contaminants such as viruses and bacteria.

Check-In at Samboja Lodge

- Reception desk is always stocked with hand sanitizer and tissues for guest use. Lodge staff will check the temperature of all guests upon their arrival at lobby.
- At check-in, guests will be given the SOPs covering hygiene, health, and safety during their visit in writing.
- A minimum distance of one metre, must be maintained at all times between the receptionists and guests, and between separate groups of guests.
- Guests will be required to fill out the registration form, including their travel history and health questionnaire, in order to assess COVID-19 risk levels.
- All guest luggage and belongings will be taken by Lodge staff to be cleaned by using disinfectant or other safe cleaning products, then taken directly to the guest rooms.
- Guests are recommended to take a shower or bath after entering their rooms.



While Inside the Hotel Rooms

- Guests are recommended to wash their hands with soap or use hand sanitizer after handling goods in the room.
- Guests should use the toilet in the room while following good personal hygiene practices, leaving the area dry and clean after use.
- Guests must throw rubbish in the designated trash bin provided in each room.
- Guests must inform hotel employees if, during any point in their stay, they experience any symptoms of illness, including but not limited to fever, cough, runny nose, sore throat, and/or shortness of breath.

In the Restaurant and Other Lodge Common Areas

- Guests must wash their hands with soap or use hand sanitizer before and after eating at the restaurant.
- Seating has been arranged by the Lodge staff to be placed a minimum of one metre apart. Guests are to use the chairs as they are placed and are not permitted to rearrange them to be closer.
- Do not share food and drinks
- Do not share cutlery.
- When face masks are removed for the consuming food or drink, guests are not permitted to leave their masks on the table; they should be stored instead on their person .
- Guests should use the shared toilets while following good personal hygiene practices, leaving the area dry and clean after use.
- All leftover food, tissues, and other rubbish must be disposed of by guests in the designated trash bins provided at restaurant.

In the Animal Sanctuary Areas (All Areas Surrounding the Lodge)

- Guests must wear their face masks all the time during their activities in public areas (e.g., during island tours, exercise, etc).
- Guests not allowed to eat food while in areas outside of the Samboja Lodge.
- Guests are recommended to carry on their person their own hand sanitizer at all times.
- Rubbish must be disposed of in designated trash bins provided in public areas.



This policy is temporary and will be enforced to mitigate the increased biosecurity risks presented by the COVID-19 pandemic. It was made in reference to the policies and programs described by the Ministry of Tourism and Creative Economy of the Republic of Indonesia (Kemenparekraf) and Indonesian Hotel and Restaurant Association (PHRI). It will be evaluated and updated in accordance with the development of COVID-19 cases in Indonesia and, in particular, the Samboja Lestari area.